

Social Infrastructure in Vienna, Austria

Social Infrastructure in Vienna, Austria - in comparison to Sofia, Bulgaria

by Stephan Plepelits, (cc) 2009
UACEG Sofia

History of Vienna

- First settlements in paleolithicum
- In roman times at place of Vienna city centre military camp “Vindobona” until 5th century
- In Middle Ages home of Babenberg dynasty and from 1440 on residence of Habsburgs and later capital of Holy Roman Empire.
- Sieges of Ottoman Empire in 1529 and 1683
- 1804- capital of Austrian Empire

Vienna, 1493



History of Vienna

- From 1850- enlargement of the city (removal of fortification walls and redevelopment of that area, integration of suburbs)
- WW1 in 1918 ends Austrian Empire
- 1939-1945 World War II “Big Vienna”
- 1945-1955 divided into four powers, governed by Allied Commission for Austria
- 1955 neutrality of Austria – Geographically between “West” and “East”
- Since 1980 one of seats of UNO
- 1995 Austria becomes member of EU

Comparison Austria - Bulgaria

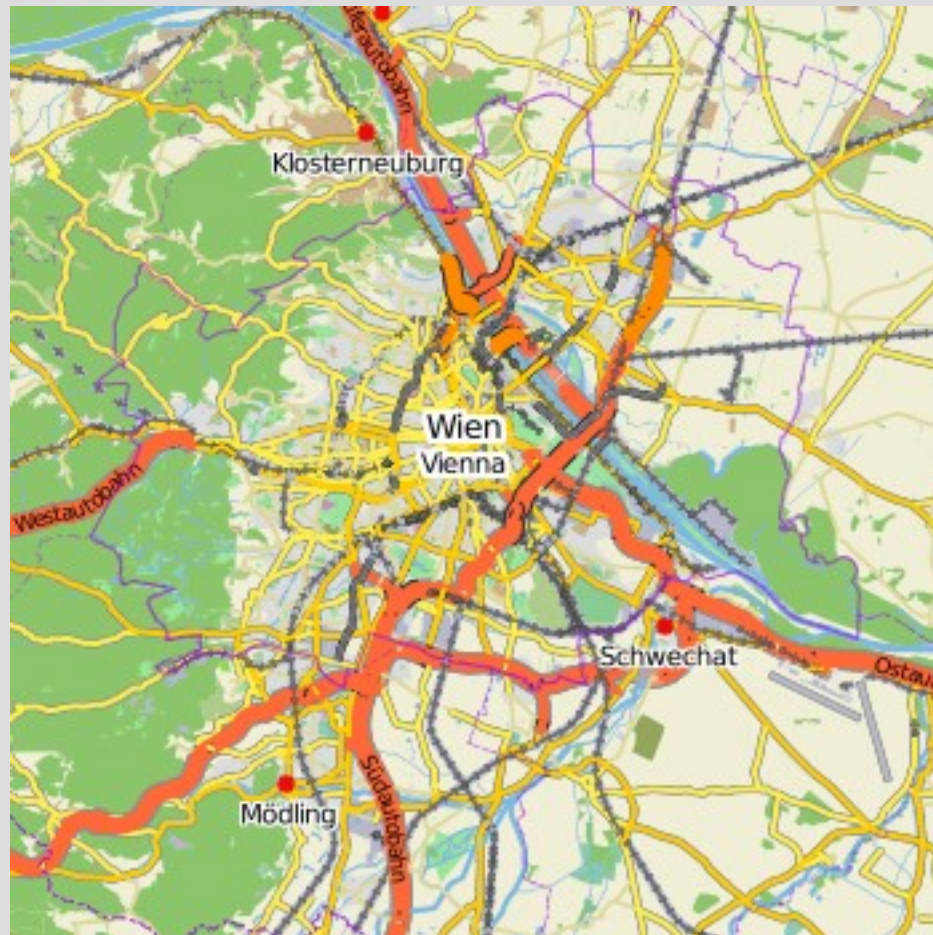


- Area: 83.870 m²
- Pop: 8,210.281



- Area: 110.910 m²
- Pop: 7,204.687

Comparison Vienna - Sofia

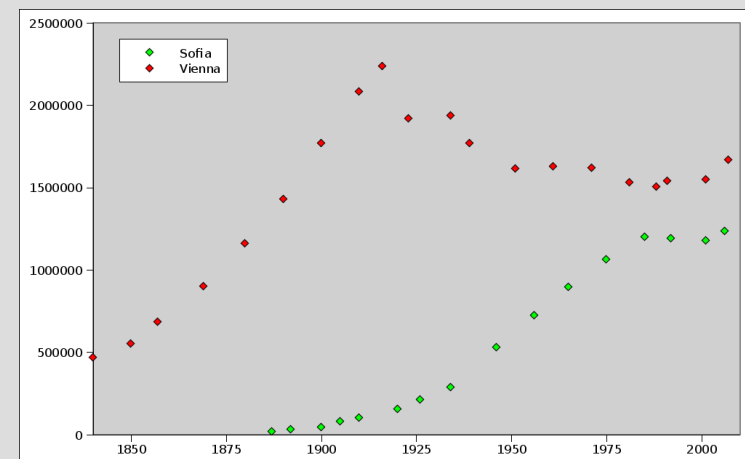
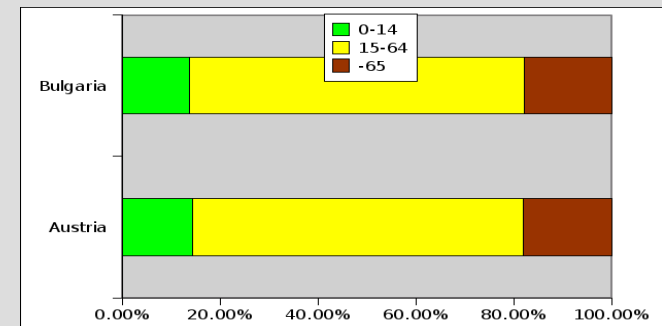
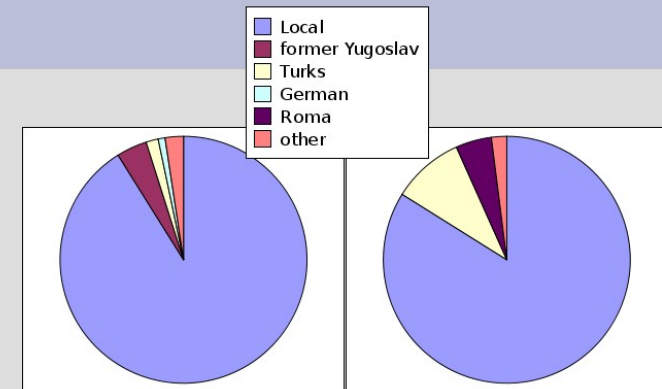


Map of Vienna



Demography

- Inhabitants
 - About 1,6 Mio
 - Agglomeration: 2,3 Mio
- Foreigners
 - Increasing due to migration (24% not born in Austria, 20% are not Austrians)
 - Largest minorities: Turkey, ex-Yugoslav, Poland, Germany, Czech, Hungary, Romania
 - Some districts have >30% foreigners



Administration

- Mayor and Governor: Dr. Michael Häupl (SPÖ)
- Seats in Senate: SPÖ 55, ÖVP 18, Gr 14, FPÖ 13
- Magistrate has many departements, e.g.:
 - MA 7 – Culture
 - MA 11 – Youth and Family
 - MA 18 – City development and planning
 - MA 48 – Waste collection “48er”
- Magistrate offices for:
 - Registration of residence
 - Passport, ID Card
 - Applications, Licenses
 - Vaccinations

Mayor Dr. Michael Häupl



© <http://wien.at>
Logo of 48er's



Townhall

Online Services

- Information portal
 - Social infrastructure
 - Forms for official channels
- News, History, Publications
- City Map
 - ortho photos
 - Cadastral
 - road works
 - cultural assets
 - and more
- Languages
 - german, english, serbian, turkish

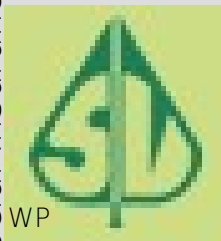
The screenshot shows the homepage of **wien.at**, the official web service of the City of Vienna. The page is structured as follows:

- Header:** Includes the "wien.at" logo, the text "Webservice der Stadt Wien", a search bar, and language selection links (english, bosanski/hrvatski/srpski, türke).
- Sidebar (Left):** A vertical menu with categories such as "Virtuelles Amt", "Stadtplan", "Fahrplanauskunft", "Kontakte zur Stadt", "Notrufe & Hotlines", "Bezirke", "Bildung", "Forschung", "Freizeit", "Gesundheit", "Kultur", "Medien", "Menschen", "Politik", "Soziales", "Stadtentwicklung", "Tourismus", "Umwelt", "Veranstaltungen", "Verkehr", "Verwaltung", "Wirtschaft", and "Wohnen". It also includes links for "Newsletter anfordern", "Bestellservice", "E-Postkarten", "Webcams", "Diskussionsforen", "Jobbörse", "Rechtsinformationen", "Vergabeverfahren", and "Wien in Zahlen".
- Main Content Area:**
 - Top Row:** Five featured articles with images and headlines, including "Ostern in Wien", "4. bis 14. April", "Sie haben die Wahl", "Frühjahrsputz", and "Jugend wählt".
 - Jetzt auf wien.at:** A section with links to various services and news, such as "Neuer Webshop: Stadtentwicklung und Verkehr", "Wiener Wasser - Statistik", and "Frühjahrswartung der Wiener Brücken".
 - Was ist los in Wien?:** A section with links to current events and news, including "Jubiläum: Haydn-Jahr 2009", "OsterKlang Wien 2009", and "Theater in der Alten Schiebekammer Schmelz zeigt 'Zeichen und Wunder'".
 - Zu Gast in Wien:** A section with links to local guides and information, such as "Tipps & Infos rund um Hotels, Sightseeing & Freizeitgestaltung".
 - Web-Flohmarkt:** A section with links to online marketplaces and services, including "Gut für die Umwelt & die Geldbörse: die Tausch-Börse auf wien.at".
 - wien.at-TV:** A section with a video player and links to TV content, including "Neu in Wien: Campus-Modell vereint Kindergarten, Volksschule und Freizeit an einem Ort".
 - wien.at-Magazine:** A section with links to various magazines and publications, including "Die Zeitschriften der wien.at-Medienfamilie".
- Footer:** Includes the "Stadt Wien" logo, copyright information, and links to "Impressum", "Datenschutz", and "Bedienungsanleitung".

Social Insurance & Health

- Four types of insurance
 - Health insurance
 - Accident insurance
 - Retirement pension insurance
 - Unemployment insurance
- Insurance Companies for each federal state and for some state concerns (e.g. clerks)
- Everybody has to have insurance (usually with parents or from employment)
- Total Budget (2006): 41 Bill. Euro
- Many public and private hospitals
 - AKH (Common Hospital)

Logo of
Social Insurance
WP



Model of AKH

Social Housing



Karl-Marx-Hof, 1927-1930



Another Gemeindebau

- Population increase
 - in second half of 19th century caused severe problems
 - Result: lack of housing, diseases, social problems
- “Red Vienna”
 - After WW1 construction of “Gemeindebauten” (Housing built by municipality)
 - “High” standard
 - 1925-1934: 60.000 flats
- System
 - People have to apply for housing, very cheap
 - Currently: 220.000 flats, 500.000 inhabitants

Drug Addicts, Homeless

- ... present at many public places
 - Opernpassage near TU Wien
- Discrimination by “protected zone”
- Support: many organisations
 - 'Gruft' (food&sleep)
 - 'Ganslwirt' (advice)
 - 'Streetwork' (advice, syringe exchange)
 - 'Ute Bock' (support for asylum)
- Self organisation
 - Augustin (newspaper)



“Augustin”

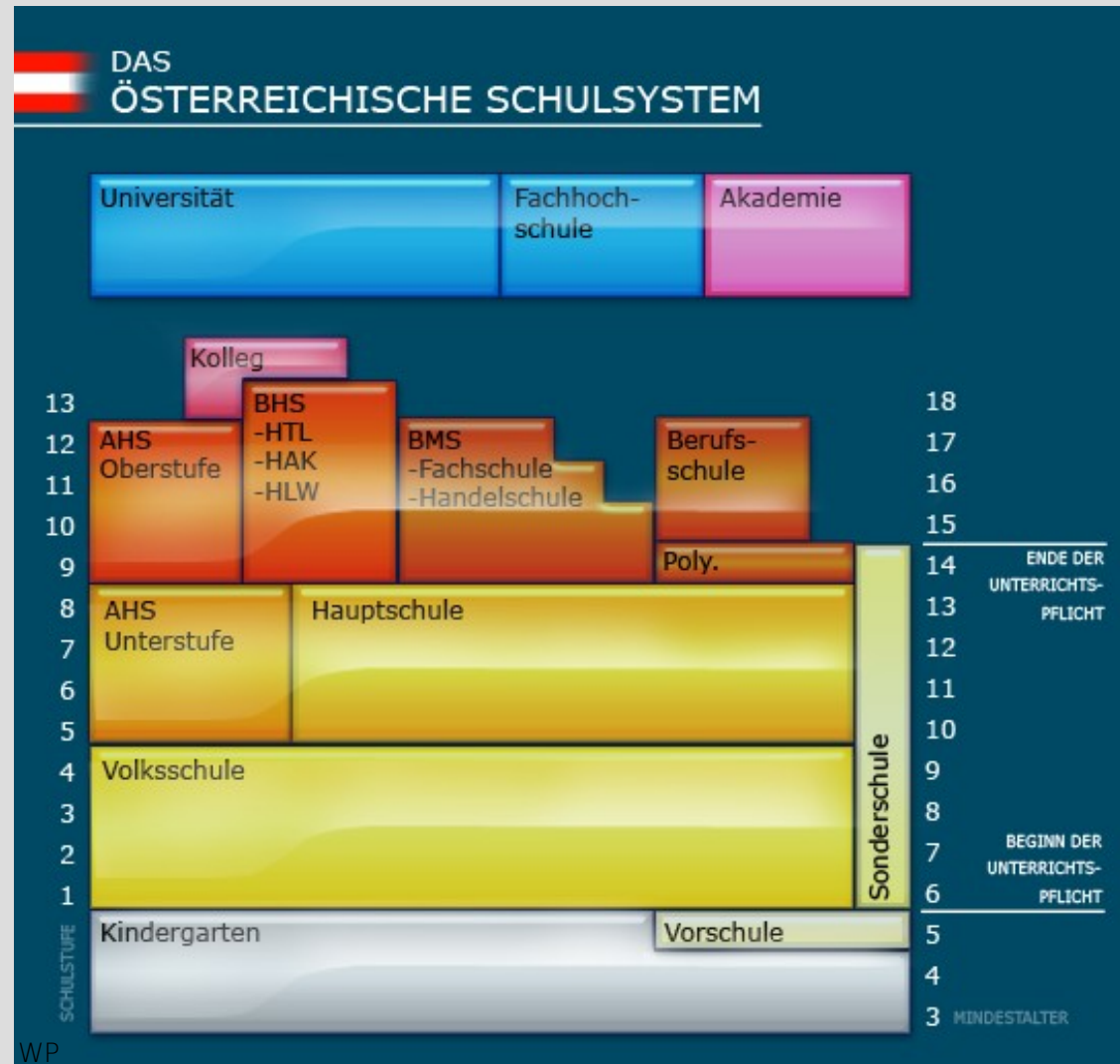


Opernpassage



Education

- Literacy
 - 98% can read/write
- Current Topics:
 - Migrants
 - PISA
 - Restructuring
- Schools
 - 283 ground schools
 - 120 main schools
 - 95 AHS
 - 28 profession schools



Education

- 9 public universities
 - Oldest: University of Vienna, 1365
 - Planning: University of Technology (TU), University of Natural Resources and Applied Life Sciences (BOKU)
 - Free of charge?
- Private secondary education
 - 5 private universities
 - Several colleges
- Libraries
 - City libraries
 - National library



Uni Wien



National Library



Main Library

Sport & Recreation

- Cages for playing football or basket ball - healthy?
- Citybike
- Parks
- Danube Island



Sports Cage



Burggarten, Butterfly House



Citybike Vienna



Danube Island

Shopping

- Shopping Streets
 - Vienna famous for Shopping Streets
 - Many got desolated in last 40 years
 - Mariahilfer Straße
 - Neubaugasse
 - Kärntnerstraße
- Shopping Centres
 - Shopping City South



Shopping Centre



Mariahilfer Straße



Neubaugasse, Installation "Delete!"

Tourism

- 2008: >10 Mio overnight stays
- Main reasons: Culture, Architecture, Music
- Facilities
 - Vienna Sightseeing Buses
 - Vienna Ring Tram
 - Fiaker
 - Special Tickets for Public Transportation



WP

Castle "Schönbrunn"



Vienna Ferris Wheel



WP

Fiaker

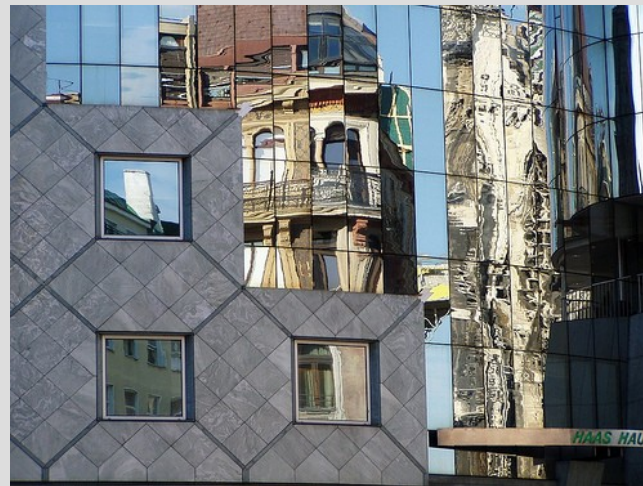
Cultural Life “traditional”

- “Capital of Music”
- Operas, Theaters, Concerts, Musicals
 - State Opera (Opera Ball)
 - Musikverein (New Year Concert)
- Coffee Shops
- Many festivals and events
 - Danube Island Fest, Dance Festival, Film Festival, ...

Danube Island Fest



State Opera



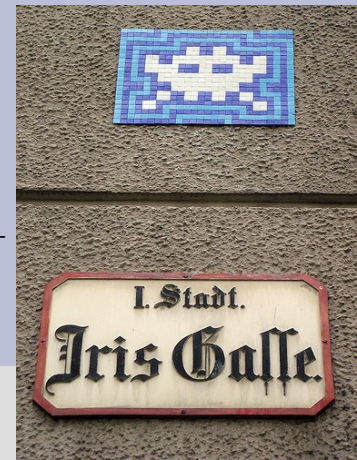
Haashaus

Coffee Shop “Hawelka”



Cultural Life “modern”

Street Art “Space Invader”



- Museumsquartier (MQ)
 - New place for museums in Vienna, especially modern and digital art
 - Favorite hang-out for young people
- 7th district, Spittelberg
 - Good example for “Gentrification”
 - restaurants, bars, little shops, galleries
- Regenbogenparade (Gay Pride)
- Streetart



Regenbogenparade



Gallery in 7th district



Museumsquartier, MUMOK



Seats in MQ

Cultural life “alternative”

- political “alternative” scene
- different ways of living together
 - Ernst-Kirchweger-Haus EKH (squat)
 - Freiraum (Free Space) (not yet squat)
 - Critical Mass / Ghostbikes (cyclists)
 - I:DA (self organised event space)
- paradigms
 - antisexist, antifascist, antihomophobic, antiracist, anticapitalistic, feminist, ...



Streetart



Activism



Critical Mass, Ghostbike

Thanks for your attention!

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<http://plepe.at>

References

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- 100% Free Software (Ubuntu Linux, Mozilla Firefox, OpenOffice.org, Gnumeric, The Gimp, Fonts: DejaVu)